

## **CONTACT US**

Please contact the Customer Onboarding team at [Setup@OnlineDisclosures.co.uk](mailto:Setup@OnlineDisclosures.co.uk) for any queries or requests relating to the following:

- Change of contact details
- Change to payment and verification methods
- Change of Master Disclosure Manager
- New branch requests
- New positions/DBS eligibility requests

For requests related to status check or portal navigation support, you can chat with our Customer Care agents Monday through Friday from 8:00am till 5.30pm via: <https://help.fadv.com/od>

